

## Management Information System



Voluntary Service Overseas (VSO) is an international development charity with a vision for a "world without poverty" and a mission to "bring people together to fight poverty". VSO recruits professionals to work as volunteers, living and working alongside local populations in developing countries. Founded in 1958, VSO has sent over 50,000 plus volunteers.

Project Name	<b>Monitoring &amp; Evaluation System or MIS</b>
Client Name	<b>VSO</b>
Duration & Team	Live Since 2016 6 Months and 2 People
Data Volume	Around 20 countries using this system to store their MIS data
Infrastructure	Implemented in Salesforce

### Business Problem

The goal of the VSO Results work stream is to improve the mechanisms currently in place at VSO for capturing and collating programme data, in order to support our reporting requirements to donors and to enable informed decision-making at all relevant levels.

VSO is looking to create a more systematic tool for collating and analysing M&E data across its projects. It has been decided that the best way forward for the organisation in this regard is to build a new system in Salesforce. Initial design for the solution is based on the creation of new custom Salesforce objects (highlighted in italics below) to enable a more structured way of creating and capturing M&E data across projects.

### Solution

- Using Salesforce and HTML5 offline forms generation functionality are implemented
- Programme specific Forms can be generated easily
- Dynamic forms can be created
- Forms are available in Offline, so that user can submit forms without internet
- Flexible reports and dashboards are created to view the MIS data