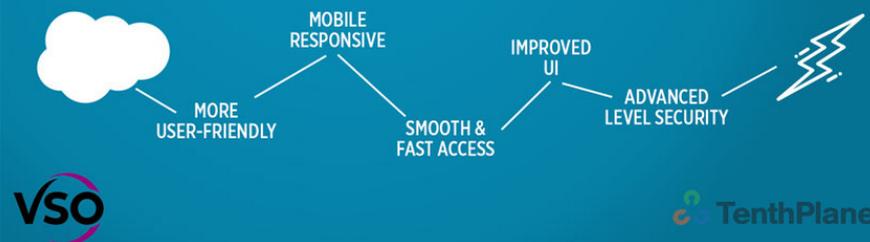


VSO

VOLUNTARY SERVICE OVERSEAS

CASE STUDY

Migrate from Salesforce Classic to Lightning



CUSTOMER

VSO

INDUSTRY

Not-for-profit organization

SOLUTION

Salesforce Classic to
Lightning Migration

BUSINESS NEED

- All the latest features are available only in Lightning, and it is the future of Salesforce
- Compatibility of solution across multiple devices like Desktop, Mobile and Tablets
- Having a dynamic UI for employees and customers
- Single connected experience for every user
- Build faster apps and connect with customers. It's all about Speed !

TENTH PLANET'S PROCESS AND IMPLEMENTATION

- Our team started with the 'Lightning Readiness' tool provided by salesforce and came up with the "GAP Analysis" Report.
- Categorised the conversion elements appropriately for review and approval by the customer
- Applied stylesheet and SLDS for Visual force pages
- Converted JS Buttons / URLs into lightning components and controller
- Optimized flows for easy navigation
- Worked with the customer in identifying Daily user workflows and planned the project in 3 major sprints, so every sprint will be tested by end users

- Identified the profiles for the Pilot group to ensure total coverage of testing
- Verified the readiness of the third party packages
- Prepared Training material for user adaption
- Successfully switched to Lightning for Pilot users

BUSINESS OUTCOMES AFTER IMPLEMENTATION

- The client's Application platform is updated, secured and more productive for the users
- Stake holders of the project are using the Lightning platform and find the UI flexible
- Productivity increase due to the speed of Lightning
- Client's data more streamlined to the process and easy to visually navigate
- Lightnin dashboard, reflecting the most recent data to refresh